

Minutes

Meeting of London Luton Airport Consultative Committee

Monday 12th July 2010 – 13.00hrs. Putteridge Bury Conference Centre

Members

Mr M Routledge	Chairman
Cllr D Bowater	Central Bedfordshire Council
Cllr N Clements	Hertfordshire Association of Town & Parish Councils;
Dr J Davis	LADACAN
Cllr D Davis	BALC
Mr P Dawson	NATS
Cllr Dr R Egan	Central Bedfordshire Council
Cllr J Gledhill	Bedfordshire Association of Town & Parish Councils
Mr P Hack	LLA Branch – TGWU
Mr M Holden	Breachwood Green Society
Mr G Joy	Freight Operators
Mr T King	BBGA Operator
Mr T Lee	Airline Operators
Cllr B Lloyd	Hertfordshire County Council
Cllr M Muir	Vice Chairman - North Hertfordshire District Council
Mr M Nidd	LLATVCC substitute
Mr H Richardson	Airport Transport Forum
Dr I Reay	Dacorum Borough Council
Cllr D Rowlands	Buckinghamshire County Council
Mrs C Smart	Chamber of Commerce
Cllr d Taylor	Luton Borough Council
Mr G Twiss	PAIN

Officers Representing

Ms K Godliman	LLAOL (GM Passenger Services)
Mrs K Goodman	LLAOL (Airfield Environment Officer)
Mr R Hiscock	Aylesbury Vale District Council
Mr N Horton	LLAOL (GM Projects & Development
Mr J Hulme	Luton Borough Council
Ms R Jones	Buckinghamshire County Council
Mr R Monck	Hertfordshire County Council
Mr M Nahvi	Central Bedfordshire Council
Ms W Rousell	Luton Borough Council (Planning)
Mr N Thompson	LLAOL (Operations Director)
Ms L Wood	Dacorum Borough Council
Mr S Young	North Herts District Council

Noise Consultant & Secretariat

Mr J Charles	Bickerdike Allen Partners
Mrs P Harris	Committee Administrator

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1 Apologies for absence and substitution.

1.1 Apologies for absence were received from:

Cllr N Brook - Hertfordshire County Council
 Cllr Sir B Stanier - Aylesbury Vale District Council
 Mr B Webb - LLATVCC
 Cllr R Webb - BALC
 Mr C Briggs – St Albans District Council
 Ms C Danby - Stevenage Borough Council
 Mr G Jones - LLAOL (Managing Director)
 Cllr M Dolling – LBC;
 Cllr B Jennings – Buckinghamshire County Council,
 Mr G Lachlan - BBGA Operators;
 Mr H Thomas – easyJet;

2. Minutes and matters arising from LLACC Meeting 12 April 2010

2.1 Kim Godliman GM Terminal Operations and Nic Horton GM for Planning Projects and Development were introduced to LLACC Members

2.2 The Chairman reiterated the purpose of the Committee and make sure that the Committee’s input was a positive and meaningful one.

2.3 Item 6.5 the Administrator would replace ‘as this falls within the Public Safety Zone’ with ‘as this is close to the edge of the Public Safety Zone’. **Admin**

2.4 Item 2.1 – LLAOL confirmed that they were still planning for an EWRL representative to give a presentation to the Committee.

2.5 The Chairman confirmed that he has been in discussion with the financial controller at Central Bedfordshire with regards to transferring the administration of funds from Central Bedfordshire.

2.6 Item 3.5 – LLAOL reiterated that there were no new departure routes planned and no ground track changes to existing routes. Further discussion was recorded under Item 3 to these minutes.

2.7 The Chairman confirmed that at the last NTSC meeting they were informed that on easterly departures towards Compton, aircraft heights could be increased to 5000ft only.

2.8 Item 3.6 – The Chairman informed that he had now received names of those wishing to take part in a small working to look at future proposals at Luton, but had not called the first meeting as he was hoping to receive some information from the airport prior to the first meeting. LLAOL informed that they were currently unable to provide any development information whilst they were in discussions with LBC.

2.9 Disappointment was voiced by members and it was suggest that the Working Group should move forward as there might be external pressure for Luton to increase passenger numbers; therefore the Working Group should identify the broader impacts of such a development not only on airport facilities but also **Chairman**

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within the local community. The Chairman agreed to convene a meeting in the near future.

Secretary's note: Inaugural meeting held on 27 July

- 2.10 The Committee accepted the Minutes for the LLACC meeting of 12 April 2010 as an accurate and true record, subject to the required changes and **agreed** for the Chairman to sign them.

Chairman**3.0 Notes of Noise & Track Sub Committee Report 14 June 2010**

- 3.1 The Committee acknowledged the summary report and the key facts of the latest Quarterly Environment Report.
- 3.2 Members noted that the total number of passengers and traffic movements were all down for the period in question, year on year.
- 3.3 CDA approaches were achieved for 85% of arrivals.
- 3.4 The noise monitoring results were discussed and the A300, B737, B757 and the older Gulfstream Executive Jets were highlighted as the aircraft types that produced the majority of departures with noise levels greater than 80db(A).
- 3.5 Members noted the decrease in the Night Time Noise Contour Area.
- 3.6 A small increase in the night time activity was noted as was one night time noise violation.
- 3.7 Concerns regarding the small increase in night activity were expressed. It was also noted that the core night activity had increased by around 12%. This was a consequence of flight schedule disruption following the volcanic ash incidents.
- 3.8 A presentation had been given to NTSC members on the work carried out by NATS on Luton's Standard Instrument Departure routes (SID's). In general they were not trying to change ground tracks, but were hoping to increase the height restriction for departing aircraft from 4000ft to 5000ft.
- 3.9 The Committee were advised that 32 SID adjustments had taken place across the UK and all were small changes to the vertical profiles.
- 3.10 Following some lengthy debate it was concluded that as there were to be no changes to the departure ground tracks (only to the height profiles) the slight changes, although beneficial from an environmental perspective, would not alter the noise footprint to any great extent. NATS and DAP did not believe a full consultation was necessary for these minor adjustments but were considering their position. Caution was aired on how to explain the changes that have been proposed/taken place as they might be perceived to be more significant than they really were.
- 3.11 Concerns were raised regarding a suggestion that NATS were considering lowering the height restriction instead of raising it. LLAOL confirmed that no changes are made to airspace without being discussed with LLAOL and it was stressed that any lowering of heights on departure or arrival routes would

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require the full airspace consultation process.

3.12 The Vice Chairman informed that he had attended the Flight Ops Committee meeting that took place on 30th June. He updated the LLACC on the various items discussed and commented that the members of FLOPC were very proactive in helping to improve the impact of flight operations over affected areas. They took on board items that LLACC/NTSC had discussed including issues with CDA performance, Brookmans Park departure turns, Infringements, level busts etc. Discussions included the production of a Code of Practice document for GA pilots which could also be rolled out to all Luton based airlines and suggestions on a variety of trials to improve track keeping during the early turns of westerly departures.

3.13 Members suggested that FLOPC becomes a standard item for the NTSC agenda and asked that a NTSC representative attends the meeting. The Chairman agreed to attend or be represented at FLOPSC meetings in future.

Chairman

3.14 Confirmation was given that the Noise Action Plan was with DfT and Defra and the next stage of the process was a discussion with the Airport. It was hoped that the final NAP would be adopted soon so it could be published in its final form. The Chairman commented that the LLACC through the NTSC were keen to move forward and begin monitoring the implementation of the NAP measures.

4. **Passenger Services Sub Committee Report 23 June 2010**

4.1 The Chairman informed that much work had been carried out since the inaugural meeting. Initiatives taken forward had resulted in a new leaflet being developed for disabled passengers. The leaflet had been extremely well received.

4.2 The PSSC Vice Chairman had had a very useful meeting with members of the Terminal Operations Team which had resulted in a number of enhancements to the overall PRM service being implemented.

4.3 Complaint statistics for the quarter were reviewed. From 2 million passengers that used the airport, 80 complaints were generated. The majority of the complaints received related to airline related issues, car parking and security. Surprisingly, the disruption caused by the volcanic ash did not lead to any complaints. Five compliments were received during the period.

4.4 The airport updated members on the recent bathroom refurbishment project and improved terminal cleaning schedules.

5. **London Luton Airport Reports**

5a **Managing Directors Report**

5.1 The Committee noted the management changes.

5.2 Real time data trends were debated and the committee noted that the 75th percentile in central search was running well below 10 minutes.

5.3 LLAOL updated on their ongoing concerns with the UKBA and informed that

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they had lobbied the UK Director regarding the current service at Luton and to promote the use of automated clearance gates.

5.4 The Committee noted the reduction in passenger numbers which was primarily due to the ash cloud disruptions which affected many European destinations, Scotland and Ireland.

5.5 LLAOL noted the need to transpose the figures on page 5/5.

5.6 It was suggested by members that the results of the customer correspondence (enquiries, complaints and compliments) should be shown in separate columns, rather than stacked, to give a clearer picture of each of the categories.

5b Quarterly Planning, Surface Access Report and Corporate Social Responsibility report

5.7 The Committee referred to a planning application in relation to off airport car parking and questioned why there was so much opposition to the development. The Committee were advised that individual authorities have their own policies and that LBC are trying to avoid having a lot of individual off airport car parks when there are areas available within the airport boundary.

5.8 It was acknowledged that passengers could be attracted to off airport car parks if prices were generally cheaper than the on site facility and this would be something that needed to be monitored. A plethora of off airport providers could result in heavier traffic flows on the neighbouring road system.

5.9 The Committee were advised on the various solutions to stop passengers being dropped off in non designated areas of the Central Terminal Area. LLAOL informed that they are proposing to erect highway warning signage which has been approved by the Council highways engineering department at various strategic locations along Airport Way. The Traffic Orders will permit LLAOL or its agent to enforce on street parking restrictions with civil penalty action via the UK Driver & Licensing Agency. The fine will be £80.

5.10 LLAOL gave an updated on the results of Economic Impact Study and informed that the results will be included in the LBC Study and published on their website.

5c Economic Report

5.15 Members noted the report.

6 Luton Borough Council Report

6.1 Members noted the report.

6.2 LBC informed that hard copies of the AMR were available if required. The document is also available on the LBC website and members were asked to consider the costs of the printed document before requesting a hard copy.

6.3 The Committee were advised that as part of an internal review LBC are reviewing the cost of production of the AMR which included specialised , bi-

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annual traffic counts and yearly employment surveys.

6.4 The Committee debated the value of the document and what the AMR is being used for. LLAOL informed that they produce sections 2 to 8 and are not proposing to change any sections. It was suggested that it would be acceptable for the traffic counts be reduced to yearly and that IDBR data could be used for the employment figures (albeit that would increase the reported employment figures very slightly). LBC thanked the Committee for their pragmatic approach.

6.5 The Chairman agreed to debate the production of the AMR further at the next NTSC meeting.

Chairman

6.6 The Committee debated M1 Junction 10a re-development options. Members were advised that the variants made to the 2 options took into account comments that had been made during the first consultation last summer.

7. Report to LLACC on UKACCS Annual Meeting 2010

7.1 Members noted the report by the Chairman.

7.2 The Chairman gave a brief summary on some of the issues covered and advised that the Annual Meeting was a very useful forum for debating airport issues.

8. Correspondence received since 14 April 2010

8.1 The Chairman referred to the list of correspondence and the Ministerial Statement regarding South East Airport Task Force. It was noted that the airport operator membership was limited to the 3 designated airports and that Luton had been omitted from the list.

8.2 LLAOL advised that they do have representation on the task force through the Airport Operators Association (AOA).

8.3 LLACC members were in agreement that Luton should be included on the members list and the Chairman suggested that a letter be written to the Minister stating that Luton should be represented if LLAOL were in agreement.

Chairman

Secretary's note: The Managing Director of LLAOL has confirmed he is content with the situation for the time being and that the LLACC need not write on this issue for the time being.

9. Any Other Business

9.1 No other business was discussed and the meeting closed.

10. Date of Future LLACC Meetings

10.1 Monday 11 October 2010 at 13.00
 Monday 17 January 2011 at 13.00
 Monday 11 April 2011 at 13.00
 Monday 11 July 2011 at 13.00